

Installer Account

EnverPortal

Zhejiang Envertech Corporation Ltd.

Tel: +86 579 8926 6326 Web: www.envertec.com Email: info@envertec.com Add: 24th Floor, Jintong Mansion, Center of Headquarters, Yongkang City, Zhejiang Province, China

User Manual

www.envertecportal.com

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Installer Account

The installer account is subordinate to the distributor account. The Installer can see all the systems, devices and end users which are under his installer account.

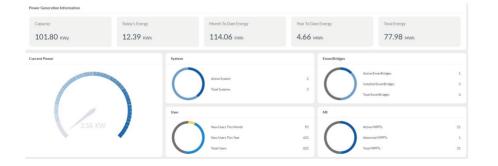
Here is the home page of the installer account below.



1. Get an Installer Account

Envertech installers have the right to open an installer account. Make your request to your distributor with the info of the installer account including user name, company name and email.

2. Homepage



Capacity: the capacity of total systems under the installer account.

Today's Energy: the total energy harvest of all microinverters on the current day under the installer account.

Month To Date Energy: the total energy harvest of all microinverters in the current month under the installer account.

Year To Date Energy: the total energy harvest of all microinverters in the current year under the installer account.

Current Power: the total generated power of all microinverters on the current day under the installer account by the time the account is logged in to.

Active Systems: the number of systems under the installer account with data uploaded within the latest 15 minutes.

Total Systems: the total number of systems created under the installer account.

Active EnverBridges: the number of monitoring devices under the installer account with data uploaded within the latest 15 minutes.

Installed EnverBridges: the number of all monitoring devices that have been registered by users under the installer account.

Total EnverBridges: the number of all monitoring devices that have been authorized to the installer account by the upper distributor.

Active MPPTs: the number of MPPTs under the installer account with data uploaded within the latest 15 minutes.

(Note: EVT300 is considered as one MPPT, EVT560 is considered as 2 MPPTs, and EVT1200 is considered as 4 MPPTs.)

Abnormal MPPTs: the number of MPPTs that have alerts within the latest 15 minutes under the installer account.

Total MPPTs: the total number of MPPTs with data uploaded within the latest 15 minutes.

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	Status	System Image	System Name	Capacity	EnverBridges	Active MIs/Total MIs	Country	End User	Current Power	Today's Energy	Total Energy	Update Time	Operate
1	•		test_Roof	0.00 KWp	90100003	0/0	China	test_Roof	0.00 W	0.00 KWh	0.00 KWh		Delete
2	•		gfuisfaduiasd	100.00 KWp	90019072	0/0	China	tt@163.com	0.00 W	0.00 KWh	0.00 KWh		Delete
3	•		RD	1.80 KWp	90009186	6/6	Belgium	ronny.demaeght@gmail.com	67.21W	0.01 KWh	371.76 KWh	05/08/2019 07:42:37	Delete

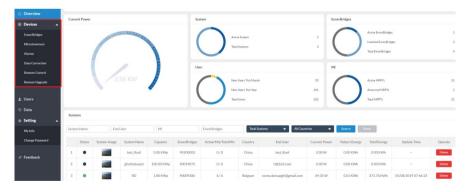
At the bottom of Homepage is a list of all the systems under the installer account.

Here it by default shows all systems. And a search by system name, end user, microinverter SN or EnverBridge SN is available. For example, enter the key word of a system name, click "Search" and you will find the system your search for. Fuzzy searches are allowed too.

3. Device Management

Click "Device" in the left navigation bar to expand the function list.

The function list includes EnverBridge list, microinverter list, alarms, SN authorization, data correction, remote control and remote upgrade.



3.1 EnverBridges

This page displays the information of all EnverBridges under the installer account. A specific EnverBridge can be found by inputting "System Name" or "EnverBridge ID". Fuzzy searches are available.

St	atus	EnverBridge ID	Device Type	System Name	End User	Edit
1	•	90009186	EnverBridge	RD	A REAL PROPERTY AND	Delete Alias
2	•	90019072	EnverBridge	gfuisfaduiasd	100000	Delete Alias
3 1	•	90100003	EnverBridge	test_Roof	1000 C	Delete
4 1	•	90009189	EnverBridge			Delete

3.2 Microinverters

This page displays all microinverters that have uploaded data at least once under the distributor account. A specific microinverter can be found by inputting "System Name", "EnverBridge ID", "MI SN" or "Installer". Fuzzy searches are available.

	Map M	m							testAccount_level_2 L Installer	LOGOUT 🔎 English
	rters	oinvert								
werBridge ID M	me	em Nam	MI S/N		Search R	eset Delete				
Name EnverBridg	8		verBridge ID	Status	MLS/N	Power	Today's Energy	Total Energy	End User	Last Update Time
Roof 9010000	8		20100003	•		0	0	0	and the second se	
dulasd 9001903	0		90019072	•		0	0	Ô		
	0	1		•	11922650	15.17	0	27.37		05/08/2019 05:50:10
				•	11921562	14.8	0	3.69		05/08/2019 05:50:10
D 9000916	8	5	20009186	•	11922651	15.81	0	15.62	10000	05/08/2019 05:50:10
	8	6		٠	11922634	13.77	0	130.83	the second second	05/08/2019 05:50:10
	8	1		•	11922635	16.5	0.01	190.32		05/08/2019 05:50:10
	8	3		٠	11921563	16.84	0.01	3.94		05/08/2019 05:50:10
	0	>		•	11129845	172.14	0.34	533.82		05/08/2019 05:48:24
	0	0		•	11129729	184	0.37	568.41		05/08/2019 05:48:24
	0	1		•	11126830	176.16	0.35	530.76		05/08/2019 05:48:24
	0	2		•	11127689	164.7	0.32	501.70		05/08/2019 05:48:24
	8	3		•	11129853	181.78	0.36	556.65		05/08/2019 05:48:24
9000918	0	4	90009189	•	11127724	178.91	0.35	530.58		05/08/2019 05:48:24
	8	5		•	11129249	182.03	0.36	540.35		05/08/2019 05:48:24
	0	6		•	11129645	178.97	0.35	543.43		05/08/2019 05:48:24
	0	7		•	11129645	178.97	0.35	543.43 36.38		

3.3 Alarms

This page displays the alarms of all microinverters under the installer account. You can search for specific alarms with "System Name", "EnverBridge ID", time period or alarm status.

System N	ime	EnverBridge ID	Today 🔻	View All 🔻	Search	Reset Ba	tch Handle Batch Deletion		
		System Name	EnverBridge ID	MI S/N	DC Side	AC Side	Alert Time	Status	Operate
1	8	RD	90009186	11921563			05/08/2019 06:39:38 - 05/08/2019 07:50:10	Unhandled	Handle Delete
2	0	RD	90009186	11921562			05/08/2019 06:39:38 - 05/08/2019 07:50:10	Unhandled	Handle Delete
3	0	RD	90009186	11921563			05/08/2019 06:35:53 - 05/08/2019 06:35:53	Unhandled	Handle Delete
4	٥	RD	90009186	11922650			05/08/2019 06:35:53 - 05/08/2019 07:50:10	Unhandled	Handle Delete
5	8	RD	90009186	11921562			05/08/2019 06:35:53 - 05/08/2019 06:35:53	Unhandled	Handle Delete
6	0	RD	90009186	11922651			05/08/2019 06:35:53 - 05/08/2019 07:50:10	Unhandled	Handle Delete
7	0	RD	90009186	11922634			05/08/2019 06:35:53 - 05/08/2019 07:50:10	Unhandled	Handle Delete
8	0	RD	90009186	11922635			05/08/2019 06:35:53 - 05/08/2019 07:50:10	Unhandled	Handle Delete
9	0	RD	90009186	11921563			05/08/2019 06:32:08 - 05/08/2019 06:32:08	Unhandled	Handle Delete
10	0	RD	90009186	11922635			05/08/2019 06:32:08 - 05/08/2019 06:32:08	Unhandled	Handle Delete
11	0	RD	90009186	11922634			05/08/2019 06:32:08 - 05/08/2019 06:32:08	Unhandled	Handle Delete
12	0	RD	90009186	11922651			05/08/2019 06:32:08 - 05/08/2019 06:32:08	Unhandled	Hendle Delese
13	0	RD	90009186	11921562			05/08/2019 06:32:08 - 05/08/2019 06:32:08	Unhandled	Handle Delete
14	0	RD	90009186	11922650			05/08/2019 06:32:08 - 05/08/2019 06:32:08	Unhandled	Handle Delete

3.4 Data Correction

This function is used in cases of abnormal data, for example, there can be a data zeroing when a microinverter is replaced. Data correction therefore allows manual adjustment. You can do the search by "MI S/N", "EnverBridge ID" or system name.

Data Correction					
MI \$/N	EnverBridge ID	System Search	Reset		
	MI S/N	EnverBridge ID	System Name	Correction (KWh)	Operate
1	11127656	90009189		0	Correction
2	11127689	90009189		0	Correction
3	11127724	90009189		0	Correction
4	11128830	90009189		0	Correction
5	11129249	90009189		0	Correction
6	11129345	90009189		0	Correction
7	11129645	90009189		0	Correction
8	11129646	90009189		0	Correction
9	11129729	90009189		0	Correction
10	11129845	90009189		0	Correction
11	11129846	90009189		0	Correction
12	11129853	90009189		0	Correction
13	11300025	90009189		0	Correction
14	11300194	90009189		0	Correction
15	11300256	90009189		0	Correction

Click "Correction" in the right column, input the right number and click "OK" to complete the correction.

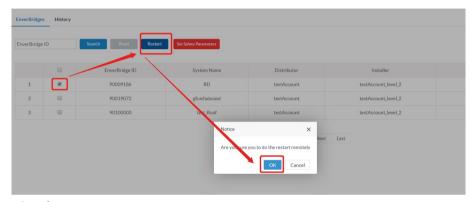
SN	11127656	
514	1112/030	
Correction	0	
correction	0	

3.5 Remote Control

This function is used to restart EnverBridges or set safety parameters romotely. The seach can be made by "EnverBridge ID".

Restart device(s):

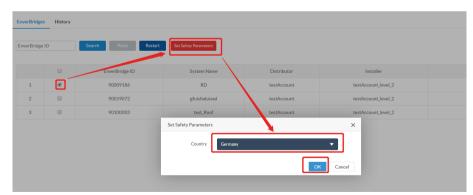
Select the device(s) you want to restart, then click "Restart". In the pop-up window, click "OK".



Set safety parameters:

Select the corresponding device(s) , then click "Set Safety Parameters". In the pop-up window, choose the target country, and click "OK".

Note: This function is available on EVB 202 with firmware version 004 or above.



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3.6 Remote Upgrade

This function is used to upgrade the firmware of devices remotely. A search can be made by "EnverBridge ID".

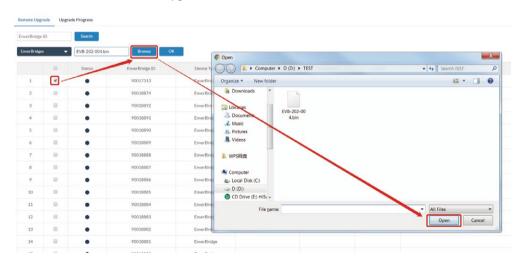
First select "EnverBridges" or "MI" and click the corresponding checkbox.

Remote Up	grade Up	grade Progress				
EnverBridg	re ID	Search				
EnverBridg	jes ·	Select Upgrade F	File Browse OK			
EnverBrid MI	iges	tatus	EnverBridge ID	Device Type	System Name	Installer
1			90009186	EnverBridge	RD	testAccount_level_2
2		•	90019072	EnverBridge	gfuisfaduiasd	testAccount_level_2
3		•	90100003	EnverBridge	test_Roof	testAccount_level_2
				First	Previous 1 Next Last	

Click "OK", and the upgrade progress will start.

Systems	Map Mod e	Demo								
Remote Upgrade Upgrade Progress										
EnverBridg	e ID	Search								
EnverBridg	jes 🔻	EVB-202-004.bin	Browse OK							
		Status	EnverBridge ID	Device Type						
1		•	90017313	EnverBridge						
2		•	90018874	EnverBridge						
з		•	90018892	EnverBridge						
4		•	90018891	EnverBridge						
5		•	90018890	EnverBridge						

Click "Browse", and choose the upgrade firmware file.



Under "Upgrade Progress", the info and status of the history remote upgrades can be viewed.

EnverBridge ID	System Name	e View All	Search Reset			
	EnverBridge ID	System Name	Creation Time	Update Time	Upgrade Progress	Status
1	90020202	test_Roof	5/24/2019 9:21:17 AM	5/24/2019 9:25:24 AM	100%	Update Successed
2	90020202	test_Roof	5/23/2019 6:21:47 PM	5/23/2019 6:25:39 PM	100%	Update Successed
3	90010426	rd_test	5/21/2019 3:29:37 PM	5/21/2019 3:31:58 PM	100%	Update Successed
4	90010426	rd_test	5/8/2019 4:26:23 PM	5/8/2019 4:30:33 PM	100%	Update Successed
5	90010426	rd_test	5/8/2019 1:19:22 PM	5/8/2019 1:20:29 PM	100%	Update Successed
6	90010426	rd_test	5/7/2019 10:02:58 AM	5/7/2019 10:05:27 AM	100%	Update Successed
7	90010426	rd_test	4/15/2019 6:01:13 PM	4/15/20196:07:59 PM	100%	Update Successed
8	90010426	rd_test	4/9/2019 10:02:44 AM	4/9/2019 10:05:46 AM	100%	Update Successed
9	90010426	rd_test	4/9/2019 9:27:50 AM	4/9/2019 9:56:25 AM	100%	Update Successed
10	90011314	test_Roof	4/2/2019 1:33:24 PM	4/2/2019 1:38:03 PM	100%	Update Successed
11	90011314	test_Roof	4/2/2019 1-18-48 PM	4/2/2019 1:19:53 PM	100%	Update Successed
12	90011314	test_Roof	4/2/2019 11:42:11 AM	4/2/2019 11:43:01 AM	100%	Update Successed

Note: The function of remote upgrade is available when EVB 202's firmware version is 004 or above, and microinverters' version is 1.7 or above.

4. Users

Click "Users" in the left navigation bar and you will enter the user list page.

4.1 User List

Here it displays the information of all the users under the installer account, including username, password, role, registration time, etc. If a user forgets the password and does not want to retrieve the password by himself/herself, the installer can find the old password for the user on this page.

A search can be made here by "Username", "Password" or "Company". Fuzzy searches are also available.

Click "Delete" and you will delete the corresponding end user account.

ername	End User	Company	Search Reset						
	Username	Password	Nickname	Role	Company	Email	Phone	Registration Time (UTC)	Operate
	test_Roof	123456	test_Roof	End User		1001		24/04/2019 02:45:35	Delete
	1.000	YamahaXT600E		End User				15/01/2019 03:17:09	Delete
	1000 C	123456	CONTRACTOR OF	End User				15/01/2019 03:17:09	Delete

6. Settings

6.1 My Info

Here you can edit the basic information of the installer account. Click "My Info", edit the information and save your change.

	Systems	Map Mode		testAccount_level_2 💄	Installer LC	GOUT	🔎 English
☐ Overview	My Info						
② Devices +							
⊥ Users							
⑤ Data		Image					
Setting							
My Info		Username					
Change Password		Nickname					
√ Feedback		Company					
"/ Feedback		Address					
		Mobile					
		Tel					
		Email					
		Remark					
			Save Reset				
			3av0 Reset				

5. Data Management

The real-time performance of all the systems under the installer account can be viewed here. A search can be made by "EnverBridge ID", "MI S/N" or time period.

rview	Data												
ices 👻	EnverBridge ID MI S		MIS/N	05/08/2019 13:04:06	05/08/2019 14:04:06		Search Reset						
				DC Input		AC Output							
ne -		EnverBridge II) MIS/N	Voltage (V)	Voltage (V)	Power (W)	Frequence (Hz)	Today's Energy	Total Energy	Temperature	Time		
Feedback	1	90012769	11000592	35.09	114.77	73.25	50.01	0.81	898.78	41.3	05/08/2019 13:04:48		
	2	90012769	11000593	34.39	115.25	74.39	50.02	0.78	827.70	43.4	05/08/2019 13:04:48		
	3	90012769	11000611	35.38	116.02	78.59	50.01	0.84	710.87	41.3	05/08/2019 13:04:48		
	4	90012769	11000612	35.03	116.22	75.48	50.03	0.82	670.15	42.09	05/08/2019 13:04:48		
	5	90012769	11000601	34.6	114.89	77.28	50.02	0.81	377.87	41.9	05/08/2019 13:04:48		
	6	90012769	11000602	35.04	115.34	80.16	50.04	0.83	378.48	42	05/08/2019 13:04:48		
	7	90020202	11000734	34.96	226.64	73.36	50.03	0.8	74.02	56.4	05/08/2019 13:04:53		
	8	90020202	11000735	35.13	226.64	75.23	50.03	0.81	75.24	58.3	05/08/2019 13:04:53		
	9	90020202	11000736	35.43	228.33	71.31	50.03	0.79	72.03	59	05/08/2019 13:04:53		
	10	90020202	11000737	35.18	228.33	69.73	50.03	0.78	71.66	60.09	05/08/2019 13:04:53		
	11	90020202	11000738	36.09	227.11	75.83	50.03	0.81	42.12	47.4	05/08/2019 13:04:53		
	12	90020202	11000739	35.56	227.48	71.66	50.03	0.79	40.90	50.8	05/08/2019 13:04:53		
	13	90020202	11000740	35.8	226.5	76.8	50.04	0.82	76.35	47	05/08/2019 13:04:53		
	14	90020202	11000741	35.21	226.5	71.88	50.04	0.79	72.84	54.09	05/08/2019 13:04:53		
	15	90012769	11000592	35.11	119.16	264.52	\$0.05	0.81	898.78	42.3	05/08/2019 13:06:27		
	16	90012769	11000593	34.51	119.16	266.03	50.05	0.78	827.70	45.2	05/08/2019 13:06:27		

Note: Fuzzy search is not supported here due to large amounts of data.

6.2 Change Password

Here you can change the password of the installer account. Click "Change Password" and save the change.

- Constant and -	Systems Map Mode		testAccount_level_2 🛓 Installer	LOGOUT 🔎 English 🕶
C Overview	Change Password			0
O Devices	Original Password			
⊥ Users	Unginal Password			
O Data	New Password			
o Setting	Confirm Password			
My Info				
Charge Password		Save Baset		